M·CARS LOGISTICS

Litvin Volodymir, Züchnerstraße 4, 56070 Koblenz, Deutschland · M-CARS Logistics GmbH i. Gr.

Right of withdrawal

for consumers in contracts concluded at a distance and off premises

Version of 9 November 2026 · Translation for information. The German version governs; as a consumer you may rely on the version in your own language.

> This notice applies if you are a consumer, that is, if you place the order for predominantly private purposes. If you are an entrepreneur, no right of withdrawal exists.

Right of withdrawal

1. You have the right to withdraw from this contract within fourteen days without giving any reason.
2. The withdrawal period is fourteen days from the day of conclusion of the contract.
3. To exercise the right of withdrawal, you must inform us — Litvin Volodymir, Züchnerstraße 4, 56070 Koblenz, Deutschland, telephone +49 1516 4081873, e-mail info@mcars-logistics.de — by means of a clear statement (for example a letter sent by post or an e-mail) of your decision to withdraw from this contract. You may use the attached model withdrawal form for this purpose, though it is not obligatory.
4. To meet the withdrawal deadline, it is sufficient for you to send your communication concerning the exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

1. If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than fourteen days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.
2. If you requested that the services begin during the withdrawal period, you shall pay us an amount which is in proportion to what has been provided until you have communicated to us your withdrawal from this contract, in comparison with the full coverage of the contract.

Early expiry of the right of withdrawal

1. In a contract for the provision of services, your right of withdrawal expires where we have fully performed the service and began performance only after you had given your express consent to do so and had at the same time confirmed your awareness that you lose your right of withdrawal upon our complete performance of the contract.
2. We ask you for this declaration before the first bid is placed, because a bid placed at an auction is immediately binding. The declaration reads: "I expressly request that M-CARS EUROPE begin performance of the order before the withdrawal period expires. I have noted that I lose my right of withdrawal upon complete performance of the contract."
3. If you do not make this declaration, we begin performance only after the fourteen days have expired. The vehicle you want may be sold at auction in that time; no claim against us arises from this.

Model withdrawal form

1. If you wish to withdraw from the contract, please complete and return this form.
2. To: Litvin Volodymir, Züchnerstraße 4, 56070 Koblenz, Deutschland, e-mail info@mcars-logistics.de
3. I/We hereby give notice that I/we withdraw from my/our contract for the provision of the following service: _____
4. Ordered on: _____
5. Name of consumer(s): _____
6. Address of consumer(s): _____
7. Signature of consumer(s) (only if this form is notified on paper): _____
8. Date: _____